

**Green Lane Association Limited (GLASS)
Cookie Policy**

WHAT IS THIS POLICY ABOUT?

This policy is to provide you with information on cookies, about how GLASS makes use of them and how they relate to your privacy online.

ABOUT GLASS COOKIES – SUPPORTING YOUR INFORMED CHOICE.

This policy is the first stage of achieving privacy compliance for all visitors to our site. The detail contained on this page is provided to ensure you are fully aware of the cookies we use, allowing you to make an informed choice about your continued acceptance of cookies. We are currently examining all elements of our web operations and working to meet the EU guidelines relating to protecting your privacy online. We want you to be confident in using our sites, and for you to be more than satisfied that your privacy is of utmost importance to us.

WHAT ARE COOKIES?

Cookies are pieces of computer code that allow small amounts of information to be passed from your internet browser to our web server. They allow websites to recognise your PC, mobile, tablet or other device as you browse. For more detailed information about how cookies work, please visit www.allaboutcookies.org.

Data passed by cookies will never contain your name, address, telephone number or payment details. GLASS will never disclose your personal details to any third parties.

WHY DO GLASS USE COOKIES?

Cookies serve many functions. Some examples are that they allow us remember whether you are logged in to the site, or to remember what items you had in your shopping basket.

WHAT COOKIES DO GLASS USE?

There are two types of cookie that may be used during your visit to a GLASS website:

1. Session cookies

Session cookies are deleted after each visit to our site. For example, when you are browsing a GLASS site, it will remember you for the duration of your visit, but the cookie will be removed from your computer as soon as you close down your internet browser. It is session cookies that allow you to add an item to the basket and then move through the checkout. Disallowing these cookies via your web browser will mean you are unable to place an order in our shop.

2. Persistent cookies

Persistent cookies remember you for a set period of time. On your first visit to a GLASS site, you will be presented with a default view. Over time, the version of the site you see may change, as persistent cookies remember items you have previously viewed, preference changes you have made, or whether you logged into or out of your account while browsing.

By using our website, you agree that we can place these types of cookies on your device.

TURNING OFF AND DELETING COOKIES

Most web browsers will provide the option to turn off, or disallow cookies. How you do this depends on the web browser you're using. Instructions for disallowing cookies can usually be found in the browser's 'Help' menu. Note that in common with most other transactional websites, refusing cookies via your web browser will mean that you are unable to make a transactional purchase on GLASS' websites. You will also find that the functionality of many other websites and services will be affected. Cookies can be deleted using your web browser. However, unless they are disallowed they will be re-applied the next time you visit a website.

GLASS COOKIES

All data collected by our cookies is anonymous and will never contain your name, address, telephone number, email address or payment details. GLASS will never disclose your personal details to third parties without your permission.

CONTACT

If you have any further questions, would like any further clarification around our use of cookies or wish to discuss how we are embracing online privacy, please contact us dpo@glass-uk.org .